

Questions on Pass System by Karnataka State Police answered



Should I take a pass if I need to go out for vegetables or medicine?

No. But people are not expected to buy groceries, medicines and vegetables every day. It's a lock down. Life is not to be normal as usual.

Should I get a pass to buy something that is not available in my area?

Because Police have barricaded every area and are not allowing me to go to other areas without passes. You have to manage with what is available in your area. It's medical emergency and lock down. Adopting to that is inevitable.

I am a vendor of essential items. Do I need a pass to go to another area to get stuff for my shop?

Pass is not required. Empty trucks are allowed everywhere to transport essential items.

Can I travel to my place of work without pass?

No. You are not allowed to travel.

I am an essential goods supplier. Can I send empty goods vehicle to another part of state to get stuff?

Yes. You can send your goods vehicle to transport essentials items.

Should I get a pass if I am self-employed or from a startup and need to visit office once in a while to maintain essential equipment?

At the time of emergencies, what is essential is defined by government and not by people. Please follow government guidelines.

I need pass to go to doctors. How do I apply?

Telemedicine over phones are operational for normal medical conditions.

For emergencies please use ambulance or even hoysala vehicles.



I need to visit my parents/ siblings/ wife/children who are in other districts or areas of same city? How do I apply for pass and will I be allowed to visit due to an emergency?

It's a medical emergency and lock down. Life is not to be normal as usual. Please call Helpline numbers for emergency assistance.

I need to visit another district because of death in my family due to causes other than Coronavirus. Can I do so? If yes how do I apply for pass?

Yes. Permission can be taken from local police station for funeral ceremonies. Travel permission will be given after examination.

I need to go my parents' house in another district because I don't have any help for cooking / I don't have any cooking equipment. Can I go?

No. You are not allowed to travel to other districts. Food delivery services are operational.

I am doctor working at a private clinic? Can I continue working?

Due to lockdown, clinics cannot be opened and people are not allowed to come out for general consultation. Please operate from home for emergencies.

Can I jog or run in the morning while maintaining 6 feet distance from others?

No. You are not allowed to jog or run in the morning until lockdown period is over. Please consult medical helpline for more details.

Help us to Help You

Karnataka 24 x 7 Helpline Numbers
104, 08046848600, 08066692000

How to apply for e-pass?*(Bangalore Specific)*

Procedure to apply for e-Pass
 URL link: kspclearpass.mygate.com
 e-pass help desk:
 080-22942200,
 080-22942325
 080-22942330

For what purposes e-pass are available?*(Bangalore Specific)*
Essential services as mentioned in the government directive**Do doctors & health care staff also need pass?**

Their official ID is enough if they are going for work.

I want to use banking services for deposit?

Use online banking for this.

How to go about sudden medical emergencies?

Ambulance services can be called directly on 108.

For how long e-passes will be valid?*(Bangalore Specific)*

It will be mentioned in the issued e-pass

Whether soft copy is enough or hard copy of e-pass is required?*(Bangalore Specific)*

Only Soft Copy will be enough.

How to obtain repair services like water filter, RO plant, plumbing etc.?

Many agencies that provide such online services have been provided e-pass

How to get food for pets?

It can be ordered online / obtained from nearest grocery store.

What to do if elderly parents are living somewhere else?

In that case contact local administration.

Do I need to obtain e-pass to purchase grocery also?

Walk to your nearest grocery store and you do not require any e-pass for it.

Those who want to distribute food packet to whom they can contact?

People residing outside Bangalore: Contact your Local Administration

People from Bangalore: Contact BBMP Joint Commissioner's office or Police Officers assigned as nodal officers below:

| Sl. No. | Name | Rank | Working Place | Landline number | Mobile Number |
|---------|--------------------|------------------|----------------|-----------------|--------------------------|
| 1. | Venkatachalapathi | Jt. Commissioner | Mahadevapura | 080-28511166 | 9513322144 |
| 2. | K.R. Pallavi | Jt. Commissioner | East | 080-22975801 | 9480685619 |
| 3. | N. Chidananda | Jt. Commissioner | West | 080-22975648 | 9480685411 |
| 4. | Veerabhadraswamy | Jt. Commissioner | South | 080-22975701 | 9901462568 |
| 5. | Ramakrishna M | Jt. Commissioner | Bommanahalli | 080-25732628 | 9480683433 9449484044 |
| 6. | Dr. D.R. Ashok | Jt. Commissioner | Yelahanka | 080-22975936 | 9480685228 9620673768 |
| 7. | H. Balashekar | Jt. Commissioner | R.R. Nagara | 080-28604652 | 9845934551 |
| 8. | K. Narasimhamurthy | Jt. Commissioner | T. Dasarahalli | 080-22975901 | 9480685855 |

Police Officers assigned as nodal officers for distribution of articles donated by public.

| Sl. No. | Division | Nodal Division | Name of officer (ACP's) | Phone Number |
|---------|------------|-----------------|-------------------------|--------------|
| 1. | Whitefield | Whitefield | Manoj Kumar | 9480801076 |
| 2. | East | Pulikeshinagara | Tabrak Fathima | 9480801206 |
| 3. | South | V.V. Puram | Vali Basha | 9480801506 |
| 4. | Central | Sheshadripuram | Bashir Ahmed | 9480801105 |
| 5. | South East | Madivala | Karibasavana Gowda | 9480801606 |
| 6. | North East | Devanahalli | Subramanya P.T. | 9480801071 |
| 7. | North | Malleswaram | Dhananjaiah V. | 9480801305 |
| 8. | West | Chickpete | Mahanth Reddy | 9480801705 |

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