

BAF – Covid19 – Essentials Supply Facilitation Exchange



Delivery schedule once in a week for small and medium apartments and twice a week for larger apartments

Minimum group-order required per apartment for delivery is 20 households

Single Point of Contact (SPOC) of an apartment to call Ms. Nida Mariyam Kidwai (Ph. 9997868698) or email zerotouch@grofers.com informing them that 20 or more households are ready to place order

Once delivery slots are available, Grofers will confirm SPOC that residents can place orders

In case order slots are full, residents can still place order and avail next delivery slot

Once order is delivered, residents need to collect from designated delivery spot within the complex

Orders will delivered between 10AM to 1PM

BAF Guidelines:

1. The Essentials Supply Facilitation Exchange has been put together on a best-effort basis by BAF as an emergency response mechanism for the Covid-19 scenario. This is a special support program by BAF. This is not to be construed as a facility which BAF is delivering on its own.
2. BAF is bringing on board suppliers and vendors who are willing to commit certain SLAs in delivering essential commodities and services to apartments, again on a best-effort basis. These are unprecedented times, so please allow the vendors/suppliers to also tune their commitments accordingly.
3. BAF will not be responsible for any issues pertaining to order placement, management, delivery or billing. The Apartment Point-of-Contact should sort such issues directly with the vendor.
4. If there are any vendor recommendations that you might have, who can be onboarded on the Essentials Supply Facilitation Exchange, please write to us at covid19@baf.org.in



info@baf.org.in



baf.org.in



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